



GLASS KING



INSULATED GLASS PANELS

WARRANTY SUMMARY

Glass King warrants only glass panels supplied and installed by Glass King.
Any implied warranty applies only to the original purchaser / owner-occupant of the residence.



BREAKAGE

Glass installed by Glass King carries a 30-day warranty against stress fracture only. Other glass breakage is not covered.



RESIDENTIAL COVERAGE

- Insulated or single-pane glass windows with laminated glass are warranted for up to five (5) years from the date of installation.
- Insulated Glass Units (IGUs) are warranted against seal failure for up to five (5) years.
- Warranty does not include parts or labor for replacement of the same item.



WARRANTY LIMITATIONS

- This warranty is non-transferable and applies only to the original purchaser / property owner.
- Warranty coverage does not exceed the original manufacturer warranty.



CLAIMS PROCEDURE

Submit your warranty claim with proof of ownership, your invoice number, details of the defect, and photos to sales@GlassKing.com or call **480-389-5656**.



EXCLUSIONS

- Any foreign material applied to a glass panel, or within 6 inches of an insulated glass panel, will void the warranty.
- This includes, but is not limited to, film tint, stained glass, and shutters.
- The warranty is void if the product has been tampered with, including aftermarket film tint, stained glass, or other foreign material.
- Insulated glass panels installed by others are not covered under warranty by Glass King.
- Manufacturer defects, such as visible flaws noticeable from a distance of 11 feet, must be reported within 10 days of installation to be considered for replacement.



DEFINITION OF SEAL FAILURE

- The insulated glass portion of the window is warranted not to fail for up to five (5) years.
- A failed unit is one that develops a significant obstruction of vision caused by moisture film formation or dust collection between the interior glass surfaces due to failure of the hermetic seal.
- Small marks, scratches, and spots that do not exceed company standards or federal specifications [DD-G-4451D / ASTM C1036](#) do not make insulated glass units defective.



Questions?
Contact Glass King



sales@GlassKing.com



480-389-5656



GlassKing.com



Full terms apply.

