



Aluminum & Vinyl Frames

Limited Product Warranty

Glass defects should be reported to Glass King Inc at the time of the walk thru/inspection. If no walk- thru or inspection has been conducted, any potential defects should be reported to the company within 24 Hours of occupancy or replacement installation. Final inspection is ultimately the responsibility of the customer.

All frames have a warranty of up to 25 years from the date of installation from the original manufacturer on all material product defects covered by the manufacturer warranty. In the event glass, its components, parts or assembled product fails to conform to the warranty, the purchaser will be given a full replacement window or replacement of failed parts.

This warranty includes all parts, defects in the low-e, and screens resulting from normal wear and tear, unless customer has deviated from the ordinary use and design of product. However, we will not bear the additional labor costs for said product repair or replacement.

No warranty is transferable to any party other than the original purchaser/ property owner.

Claims Procedure: Any warranty claim must include proof of home ownership with precise details of the defect, along with a copy of the original invoice. There will be a non refundable \$49.00 measure trip charge/inspection fee to determine what is needed to service/repair products that are potentially covered under warranty.