



Insulated Glass Panels

Limited

Product Warranty

Glass defects should be reported to Glass King Inc at the time of the walk thru/inspection. If no walk- thru or inspection has been conducted, any potential defects should be reported to the company within 24 Hours of occupancy or replacement installation. Final inspection is ultimately the responsibility of the customer.

Stress fractures that naturally occur are subject to a 30 day warranty following the date of installation. Glass that is damaged, cracked or broken by a foreign object, an act of nature or in any other way that is not due to a manufacture failure, is not warranted. Insulation Glass Units (IGU's) may be warranted against seal failure for up to 5 years, depending on the terms of the original manufacturer. Commercial IGU's carry a warranty of up to 2 years, depending on the terms of the manufacturer.

All warranties are null and void if original installation or any subsequent repairs are not made by Glass King Inc.

Claims Procedure: Any warranty claim must include proof of home ownership with precise details of the defect, along with a copy of the original invoice. There will be a non refundable \$49.00 measure trip charge/inspection fee to determine what is needed to service/repair products that are potentially covered under warranty.