



## Glass Table tops and Mirrors

### Limited Product Warranty

Customers who provide their own glass measurements are buying on an as-is basis. Under such conditions, products are not warranted, non-returnable & non-refundable. The original manufacturer may include a warranty if item is damaged or has other issues or flaws that are covered by their warranty, such as glass defects, seeding, and discoloration. Defects must be reported within 5 days from date of purchase or the date of installation. Issues arising from scratches or similar flaws must be reported to the company within 24 hours in order to be covered under warranty. All orders that are sold will-call (picked up by the customer) are not warranted after product has left the premises of Glass King Inc. Glass King Inc and the original product manufacturer will not bear any additional costs of labor under the terms of the warranty for product repair or replacement.

Glass & Mirror defects should be reported to Glass King Inc. at the time of the walk-thru. If no walk-thru or final inspection has been conducted, these defects should be reported by the customer to Glass King Inc within 24 Hours of occupancy or replacement installation. Final inspection is ultimately the responsibility of the customer.

Claims Procedure: Any warranty claim must include proof of home ownership with precise details of the defect, along with a copy of the original invoice. There will be a non refundable \$49.00 measure trip charge/inspection fee to determine what is needed to service/repair products that are potentially covered under warranty.